

Interim scrutiny survey results summary report - 13 January 2014

Access to Health Services

Have you used the NHS in the last two years?

Value	Count	Percent
Yes	109	97.3%
No	2	1.8%
Don't know / can't say	1	0.9%

Statistics

Total Responses	112
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Which services have you used in the last two years?

Value	Count	Percent
GP (including nurse practitioners and 'Out of Hours')	102	93.6%
Walk – in centre	32	29.4%
Accident & Emergency or Urgent Care centre	52	47.7%
Pharmacy (for health advice)	35	32.1%
Dentist	65	59.6%
Baby clinic	5	4.6%
Hospital out-patient	55	50.5%
Hospital in-patient	26	23.9%
Community Mental Health service	12	11.0%
Some other service(s)	13	11.9%
None	0	0.0%
Don't know / can't say	0	0.0%

Statistics

Total Responses	109
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Do you have a long-standing health condition?

Value	Count	Percent
Yes	63	57.3%
No	45	40.9%
Don't know / can't say	2	1.8%

Statistics

Total Responses	110
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Do you receive support from Social Services (for example, do you use a day centre, have home help, receive direct payments etc)?

Value	Count	Percent
Yes	8	7.2%
No	102	91.9%
Don't know / can't say	1	0.9%

Statistics

Total Responses	111
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In the last six months, have you had enough support from local services or organisations to help manage your long-term health condition(s) and meet your social care needs? Please think about all services and organisations, not just health services. This could include services

Value	Count	Percent
Yes, definitely	20	18.4%
Yes, to some extent	11	10.1%
No, and this is a minor problem for me	13	11.9%
No, and this is a major problem for me	15	13.8%
I haven't needed such support	47	43.1%
Don't know / can't say	3	2.8%

Statistics

Total Responses	109
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Is this lack of support affecting your health and wellbeing?

Value	Count	Percent
Yes	24	88.9%
No	3	11.1%
Don't know / can't say	0	0.0%

Statistics

Total Responses 27

Are you registered at a GP practice?

Value	Count	Percent
Yes	110	99.1%
No	1	0.9%
Don't know / can't say	0	0.0%

Statistics

Total Responses 111

When was the last time you saw (or tried to see) a doctor at your GP practice?

Value	Count	Percent
Within the last year	105	95.5%
More than a year ago	3	2.7%
Don't know / can't say	2	1.8%

Statistics

Total Responses 110

Thinking about this most recent visit, how easy was it to get a timely appointment with a GP?

Value	Count	Percent
Very easy	18	17.1%
Fairly easy	31	29.5%
Neither easy nor difficult	13	12.4%
Fairly difficult	25	23.8%
Very difficult	18	17.1%
Don't know / can't say	0	0.0%

Statistics

Total Responses 105

Have you used an alternative NHS service in the last year because you could not get a GP appointment at a satisfactory time, or were unable to access a GP through the 'Out of

Value	Count	Percent
Yes	35	31.5%
No	73	65.8%
Don't know / can't say	3	2.7%

Statistics

Total Responses	111
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When you have been unable to see a doctor in a way that met your needs, where did you go?

Value	Count	Percent
Walk-in centre	19	54.3%
Accident & Emergency / Urgent Care Centre	15	42.9%
Pharmacy (for health advice)	4	11.4%
Some other place	7	20.0%
Nowhere - I gave up	3	8.6%
Not applicable	1	2.9%

Statistics

Total Responses	35
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How many times has this happened in the last year?

Value	Count	Percent
Once	13	38.2%
Twice	15	44.1%
Three times	3	8.8%
Four times	1	2.9%
More than five times	2	5.9%
Hasn't happened in the last year	0	0.0%

Statistics

Total Responses	34
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Are you male or female?

Value	Count	Percent
Male	49	44.6%
Female	61	55.5%

Statistics

Total Responses	110
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How old are you?

Value	Count	Percent
Under 18	0	0.0%
18 to 24	3	2.7%
25 to 34	21	18.9%
35 to 44	26	23.4%
45 to 54	23	20.7%
55 to 64	14	12.6%
65 to 74	16	14.4%
75 to 84	6	5.4%
85 or over	2	1.8%

Statistics

Total Responses	111
Sum	4,954.0
Avg.	44.6
StdDev	16.3
Max	85

Which of the following best describes your current activity? If more than one of these apply, please choose your main activity.

Value	Count	Percent
Full-time paid work (30 hours or more each week)	53	47.8%
Part-time paid work (under 30 hours each week)	15	13.5%
Full-time education at school, college or university	1	0.9%
Unemployed	8	7.2%
Permanently sick or disabled	6	5.4%
Fully retired from work	21	18.9%
Looking after the home / children/ carer	1	0.9%
Some other activity	6	5.4%

Statistics

Total Responses	111
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family members, friends, neighbours or anyone else because of either: long-term physical or mental health / disability; or problems relating

Value	Count	Percent
Yes	23	21.1%
No	86	78.9%

Statistics

Total Responses	109
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What is your ethnic group?

Value	Count	Percent
White	92	83.6%
Mixed / multiple groups	5	4.6%
Asian / Asian British	1	0.9%
Black / African / Caribbean / Black British	5	4.6%
Other ethnic group	7	6.4%

Statistics

Total Responses	110
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Again, what is your ethnic group?

Value	Count	Percent
English / Welsh / Scottish / Northern Irish / British	75	82.4%
Irish	5	5.5%
Gypsy or Irish Traveller	1	1.1%
Any other White background	10	11.0%

Statistics

Total Responses	91
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Again, what is your ethnic group?

Value	Count	Percent
White and Black Caribbean	0	0.0%
White and Black African	1	20.0%
White and Asian	2	40.0%
Any other mixed / multiple ethnic background	2	40.0%

Statistics

Total Responses

5

Again, what is your ethnic group

Value	Count	Percent
Indian	0	0.0%
Pakistani	0	0.0%
Bangladeshi	0	0.0%
Chinese	0	0.0%
Any other Asian background	0	0.0%

Statistics

Total Responses

0

Again, what is your ethnic group

Value	Count	Percent
African	1	20.0%
Caribbean	4	80.0%
Any other Black / African / Caribbean	0	0.0%

Statistics

Total Responses

5

Again, what is your ethnic group

Value	Count	Percent
Arab	0	0.0%
Any other ethnic group	4	100.0%

Statistics

Total Responses

4

Which of the following best describes how you think of yourself?

Value	Count	Percent
Heterosexual / straight	79	73.2%
Gay / Lesbian	16	14.8%
Bisexual	4	3.7%
Other	2	1.9%

I would prefer not to say 7 6.5%

Statistics

Total Responses 108

Which, if any, of the following best describes your religion?

Value	Count	Percent
No religion	57	51.8%
Buddhist	3	2.7%
Christian (incl. C of E, Catholic, Protestant, and other Christian denominations)	36	32.7%
Hindu	0	0.0%
Jewish	0	0.0%
Muslim	4	3.6%
Sikh	0	0.0%
Other	6	5.5%
I would prefer not to say	4	3.6%

Statistics

Total Responses 110